

Dear Parents of our students,

As you are probably aware, Field of Dreams is currently attempting to go live with a new scheduling software package. This software is going to make today's mobile device-using customers much happier, because it is very device friendly. You will be able to view the instructors' availability and schedule your own lessons, right from your phone or computer. You will not have to call the instructor or FOD to ask about availability anymore. Additionally, the system will send you e-mail and text reminders about upcoming events for which you have signed up, whether it's a lesson, clinic, etc. There are so many advantages about this new software platform that we can't even begin to list them all.

The tough part is going to be surviving the new couple of weeks, as we transition from our iCloud-based schedule system to this webpage-based system. We ask you for your patience during the transition. While we are exercising all caution we can, there is a small chance that we might double book an instructor. We will be sure to make it up for whoever is inconvenienced in this case.

We need your help. If you have any lessons booked out into the future, would you please get registered with our new scheduling system, create your own account, set up your billing method, buy your training time and please schedule the lessons. We need to be certain that your lessons don't get trumped by somebody trying to schedule a new lesson.

Again, we will be trying to watch this as closely as possible, comparing the existing calendar to the new calendar. Your lessons are safe. If somebody overbooks your lesson, when we realize this we will cancel their lesson so you will not get bumped. We still need you to schedule all of these in the next couple of days. If you have any questions please review the registration tutorial from our website.

Thank you in advance and we appreciate your cooperation.

Chris Zaker

Field of Dreams